

# **Experienced Non-CDL & Commercial (CDL) Drivers**

# **Role and Responsibilities**

**Role:** Our drivers are compassionate, caring, reliable and responsible individuals charged with getting clients with mobility challenges to their destinations safely, reliably, and on time. Needed are both English and Bi-lingual drivers. We need Non-CDL and CDL licensed drivers to transport clients who are disabled and/or disadvantaged, interact with dispatch services and possess great communications skills and provide excellent customer service.

Both Full and Part time positions are available.

# Job Responsibilities:

- Transport clients (some with mobility issues) to appointments
- Politely and offer assistance in and out of vehicles
- Report to dispatch services pertinent information
- Ability to follow directions on GPS systems
- Ability to abide by all laws and company rules/regulations
- Capable of multi-tasking
- No CDL required

#### **Qualifications and Education Requirements:**

- Bi-lingual is a plus but not required
- Must have previous customer service experience with a good track record of assisting customers in a thoughtful, caring and timely manner
- Must possess a valid Driver's License (for at least 3 years)
- Must have 2 points or less on driving record
- Must have a great work history with a track record of being a reliable responsible individual (must provide references from previous employer(s))
- Prefer high school diploma or GED
- Can pass drug tests and background checks

#### **Preferred Skills:**

- Know how to keep a level head in a busy environment
- Must be passionate about helping people
- Great communication skills
- A good working knowledge of the Cleveland area is a plus
- First Aid/CPR certification a plus but not required (we will train and certify you if needed)
- Pass a DOT Physical

*ILF Transportation utilizes a driver screening program. ILF Transportation is an equal opportunity employer. All positions will be cross-training in all areas of ILF Transportation.* 



# Additional Notes:

The candidate for this position will be a great communicator, enthusiastic about the opportunity and have great experience in customer service. On-the-job training will be provided.

# At ILF Transportation, we:

- 1. Train our drivers thoroughly.
- 2. Adhere to a regularly scheduled, written vehicle maintenance program.
- 3. Ensure that company vehicles are washed, cleaned and inspected on a regular basis.
- 4. Equip each company vehicle with 2-way communication.
- 5. Meet/exceed local, state and industry insurance requirements.
- 6. Registered with the Ohio Department of Transportation (ODOT), or local State Department.